

Problem Properties, Resources

Be polite persistent and specific about your complaints.

You can partner with local officials and people in your neighborhood to get results.

Step 1: Register the problem with the city.

Call 311 call and resolution center.

Or do it online, <http://www.city-buffalo.com/311>

-- make a note of your case number

-- Inspectors will visit the property and file a report within 30 days.

Follow Up with Inspectors:

14220 - Steve Pieri 851-4595, spieri@city-buffalo.com

14210 - Kevin Luthringer 851-5325, kluthringer@city-buffalo.com

Find out who is responsible for the property.

Research online

City of Buffalo <http://www.ci.buffalo.ny.us/applications/propertyinformation/>

Erie County <http://www.erie.gov/ecrpts/webprop.asp>

Polite and helpful pestering of the owner.

Partners:

Neighborhood Accountability Board, Matt 533-1203

Block Club - Contact 602-5839, crisco7266@yahoo.com

Councilmember Kerns - 851-5169

County Legislator Tim Whalen - 824-6180

Police, Community Police Officers 851-4415

Aid:

Needy homeowners can receive emergency grants for roofs and plumbing